

Oakville Hydro Paperless Billing Promotion Terms and Conditions – May 2024

1. The Oakville Hydro Paperless Billing offer of a \$15 Tims® Gift Card (the “Offer”) is open to residents of Oakville, who have reached the age of majority in the Province in which they reside and are Oakville Hydro customers except for employees, representatives or agents (and those with whom such persons are living, whether related or not) of Oakville Hydro, its parent companies, subsidiaries, affiliates, advertising, promotion agencies and any entity involved in the development, production, administration or fulfillment of the Offer.
2. Offer Period: May 13, 2024 to August 31, 2024 at 11:59:59 P.M. (EDT) (the “Offer Period”).
3. To be eligible for the Offer, you must have opted for paperless billing during the Offer Period.
4. Upon Oakville Hydro confirming the switch to paperless billing, our partner, ARM Marketing (oakvillehydro@getyourreward.ca) will email Eligible Customers a time-sensitive email with a link to their reward. Eligible Customers must click on the link to download their reward within 30 days from the date of the reward email. They can view, save or print their reward.
5. Recipients of the Offer must remain on paperless billing only with Oakville Hydro for a period of one calendar year. Failure to do so may, at Oakville Hydro’s sole discretion, disqualify recipients from participating in other Oakville Hydro contests.
6. Limit one reward per Oakville Hydro account for Eligible Customers. Lost, stolen, damaged or undeliverable rewards will not be replaced.
7. Oakville Hydro is not responsible for incomplete or delayed registrations resulting from technical failures of any kind including delayed Internet/email computer transmissions on the Internet or at any website. Incomplete or improperly submitted registrations will not be accepted.
8. Digital Cards are subject to the Terms and Conditions shown on the card. Terms of use are clearly indicated on the digital cards. Not redeemable for cash unless required by law. Not reloadable. Not replaced if lost or stolen. Use or acceptance of card constitutes acceptance of these terms.
9. Any personal information provided in this promotion will only be used by Oakville Hydro and its partner, ARM Marketing for administering the Promotion. The personal information collected for this Promotion is collected in furtherance of Oakville Hydro’s mandate under the Electricity Act, 1998. If you have any questions about how your personal information is handled, please contact Oakville Hydro’s Privacy Officer, Maryanne Wilson, Director, Regulatory and Compliance, mwilson@oakvillehydro.com.

10. Oakville Hydro reserves the right to a) amend or terminate this Promotion for any reason without notice, b) verify the validity of all registrations, and c) disqualify any participant who is ineligible or has violated any of these Terms and Conditions.

11. By registering for this Offer, you agree to be bound by these Terms and Conditions and all decisions of Oakville Hydro with respect to all aspects of the Offer, whose decisions are final and binding. Offer Requests received after the end of the Offer Period are void, unless otherwise determined by Oakville Hydro in its sole and absolute discretion.

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