



OAKVILLE HYDRO

Customer Choice

Regulated Price Plan Election Form

Please fill out this form if you want to change the Regulated Price Plan (RPP) structure that applies to the Electricity line of your bill. There are two options: Time-of-Use and Tiered.

Under Time-of-Use pricing, the price you pay for electricity depends on when you use it. Under Tiered pricing, you can use a certain amount of electricity each month at a lower price, and once that limit is exceeded, a higher price applies.

For more information on Time-of-Use and Tiered Pricing and tools to help you decide which price structure is right for you, please visit www.oeb.ca/choice or www.oakvillehydro.com/customerchoice

If you have any questions about this form, please:

Visit – www.oakvillehydro.com/customerchoice

Email – customerservice@oakvillehydro.com

Call – 905-825-9400

You will need your electricity bill on hand to enter the following information. Please enter it exactly as it appears on your electricity bill. If your information is not entered as it appears on your electricity bill, we may not be able to process your form.

Name on the Account

Account Number

Service Address

Street Address

City/Municipality

Province

Postal Code



Select desired price structure:

- I am currently billed on Time-of-Use and I would like to be switched to Tiered.
- I am currently billed on Tiered and I would like to be switched to Time-of-Use.¹

Notice and Consent:

Your personal information is being collected on this form in accordance with applicable privacy legislation such as the *Municipal Freedom of Information and Protection of Privacy Act* or the federal *Personal Information Protection and Electronic Documents Act* and the licence granted to us by the *Ontario Energy Board under the Ontario Energy Board Act, 1998*.

Your personal information is being collected for the purpose of administering the RPP. In addition, we may use personal information already collected from you for the purposes of administering your utility account (e.g., any data respecting billing, bill payments, and previous participation in energy support programs), for the purposes of the RPP.

By completing and submitting this application form, you are consenting to the collection, use, and disclosure of your personal information as described above.

Declaration:

By signing below,

- a) I declare that the information I have provided in this application is true and correct;
- b) I consent to the collection, use and disclosure of my personal information as described in this form; and
- c) I understand that there is no guarantee that I will save money by switching between Time-of-Use and Tiered prices. The total bill impact of switching will vary depending on how much electricity is consumed in a month and when it is consumed during the day.

Name of Account Holder

(or an individual authorized by the account holder to give this Form on the account-holder's behalf)

Date

¹ If you were paying Tiered prices prior to November 1, 2020 and want to switch to TOU prices, please contact us to see if your meter can be used to bill TOU prices.