

WINTER WARMTH

The Winter Warmth program is designed for low-income families and individuals living at/or below the poverty line whose hydro service has been disconnected for nonpayment. The program operates from December 1st until May 31st or until funds run out. Winter Warmth is a joint venture between the United Way of Oakville, Oak Park Moms and Tots, and Oakville Hydro.

How does it Work?

Families and individuals needing financial assistance to pay their Oakville Hydro bill when service has been disconnected for nonpayment can apply by contacting Oak Park Moms and Tots. To ensure the funds support individuals in need, assistance will be determined based on strict criteria. Upon successful completion of the application process, approved households will receive a onetime grant that will be credited directly to their hydro account.

Who is eligible?

- Eligible grant recipients include households living below or near the poverty line whose *service has been disconnected* for nonpayment and have exhausted all other sources of financial support
- The applicant must be an existing customer of Oakville Hydro

Please contact Oak Park Moms and Tots (see below) to determine eligibility.

Who is making decisions about which customers are eligible to receive assistance through the Fund?

Decisions about which customers are eligible will be made by Oak Park Moms and Tots. They will ask potential recipients to provide the necessary information and then they will determine if they are eligible for assistance. Information about the customers' accounts will be confirmed with Oakville Hydro.

What happens when the funds run out?

There is a limited amount of money available to Oak Park Moms and Tots and grants to eligible applicants will be provided on a first-come, first-serve basis. Clients will only be able to access the program once in a given heating season. When funds run out no additional grants will be provided.

Oakville Hydro is committed to supporting the communities it serves. This fund is one of the ways that we demonstrate that support. Customers can continue to contact social service agencies in Oakville to determine if other sources of funds are available.

For further information please contact:

Oak Park Moms and Tots
Attention: June
905-582-7860
june@oakparkmomsandtots.ca