

Need to pay your bill right away?

Want to use your Visa, MasterCard or American Express?

Now you can, using our third party automated payment service
Paymentus Corporation

Oakville Hydro is pleased to add an additional payment option for customers interested in using their credit card to pay their bill. Payments can be made using our secure website or by calling a toll-free number.

Paymentus accepts Visa, MasterCard or American Express

Customers using this bill payment option will be charged a service fee for each transaction.



How do I access this Service?

To access the service, go to our website or call 1-866-662-0724 toll free
Customers should be ready with their 8 digit Oakville Hydro account number (located on your billing statement), the balance owed on their bill, and account information for the desired credit card.

You can pay your bill right away, any time, any day, 24x7.

Why is there a Service Fee?

Paymentus charges a fee to use their service. The fee covers payment handling and processing charges.

How much is the Service Fee?

There is a charge of \$2.50 for every \$100.00 that you want to pay. For example if you are making a payment of \$300.00 it would cost a total of \$307.50 ($\$300.00 + (\$2.50 \times 3 = \$7.50)$) to pay with your credit card. The extra \$7.50 is made up of fees that are collected by Paymentus.

Is Oakville Hydro getting any part of the service fee?

Oakville Hydro does NOT receive any part of the service fee. Paymentus is an independent company and not affiliated with Oakville Hydro.

