

RESIDENTIAL CUSTOMERS

Important change to billing frequency of water/wastewater charges (from monthly to bi-monthly)

Beginning this fall, all residential water/wastewater charges in Halton will be **billed on a bi-monthly basis.**

Currently, water and wastewater charges appear on your hydro bill every month. Local hydro companies bill water/wastewater charges on behalf of Halton Region. Starting with your November or December 2006 bill (depending on your meter reading date), you will see water and wastewater consumption charges billed every two months on your hydro bill.

Why is the frequency in water charge billing changing?

Halton Region initiated this change to standardize water/wastewater billing for all Halton residential customers in order to provide consistent and cost effective service levels across the Region.

If you have questions about Halton Region's water/wastewater billing rates and policies, contact the Region at 905-825-6000, or visit www.halton.ca. If you have any questions about your bill, contact your hydro company's customer service department at the information below.

Milton Hydro:	905-876-4611	www.miltonhydro.com
Burlington Hydro Inc:	905-332-1851	www.burlingtonhydro.com
Halton Hills Hydro Inc:	519-853-3701	www.haltonhillshydro.com
Oakville Hydro Electricity Distribution Inc.	905-825-9400	www.oakvillehydro.com

